

Consulting Service References

Case Studies

COMPANY: SanDisk

WHAT: ISO Internal Audit program review

OBJECTIVE: Improve skills of auditors and do more in depth discovery of Quality issues

RESULTS: Established and presented awards for auditor performance; achieved 99% acceptable quality systems for dept. audited; identified opportunities for quality improvement (threefold over prior periods)

COMPANY: Interhealth Nutraceuticals Inc.

WHAT: Prepare firm and personnel for ISO 9001-2000 Implementation

OBJECTIVE: Obtain ISO 9001 Registration

RESULTS: Achieved registration

COMPANY: Puronics

WHAT: Assess operations and inventory investment levels

OBJECTIVE: To see where the greatest areas for improvement exist

RESULTS: Presented a report proposing inventory reduction of 40%

COMPANY: Public Service Electric & Gas

WHAT: Implementation of Supplier Certification

OBJECTIVE: Reduce number of suppliers; improve quality and delivery performance with these strategic sources

RESULTS: Reduced the supply base by 30%; quality and delivery improved greater than 60% to as high as 99% on time.

COMPANY: *Cordis, Division of Johnson & Johnson*

WHAT: *Address FDA Compliance issue*

OBJECTIVE: *Evaluate operating conditions versus protocols and operating practices, recommend changes and follow-up to ensure compliance*

RESULTS: *Attained compliance to 21CFR, Sub Part C, D & E*

COMPANY: *Abbott Labs*

WHAT: *Review Outsourcing practices*

OBJECTIVE: *Identify, analyze, propose outsourcing practices and develop an education program for the related functions (Accounting, Purchasing, Manufacturing Operations)*

RESULTS: *Proposal was submitted and educational activities were implemented which produced an operating procedure that employed "total cost" process rather than unit cost.*